



**PRESS RELEASE**  
**June 2015**

**George Krnich of American Auto Guardian, Inc. (“AAGI”)  
Serving on PALS 2015 Advisory Board**

**Schaumburg, IL**—American Auto Guardian, Inc. (“AAGI”) is pleased to announce that George Krnich, Vice President Claims and Risk Management is once again serving on the P&A Leadership Summit Advisory Board. George first served on the board for the 2014 Summit. The selection of professionals chosen by the show’s management offers attendees an informative and educational agenda.

George’s proficiency in training individuals to achieve their potential in high-level customer service skills is recognized throughout the industry. The team meets regularly to discuss phone call scenarios, coverage restrictions, contract details and more, giving each member of the team a chance to be involved in determining best practices.

George and his team have offered AAGI’s customers outstanding customer service for more than 15 years. The claims and risk management group is challenged to provide consistent and fair claim adjudication, while maintaining a polite, professional demeanor. AAGI’s adjusters are enthusiastic and sincere top-quality individuals with industry knowledge and experience.

For questions regarding this release, contact Susan Buchholz.

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